

What's working?...Promising Approaches
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Partners

- Council on Aging of Ottawa;
 - 1-Steering Committee (meet on monthly basis)
 - Training tool for police (train-the-trainer)
 - Resource Directory
 - education-outreach/ “lunch and learns”*
 - use of media

- 2-Clinical Consultation Team (monthly meeting)

Clinical Consultation Team

-multi-disciplines;

nursing

medical

legal (estates, OPGT)

law enforcement

domestic violence

financial

interfaith

social work

education (ONPEA)

multicultural

Housing

CCAC

older adults

rep from intake/coordination
office (“EARRS”)*

- Recent addition of MOHLTC compliance advisor and Veteran’s Affairs case manager

Other Partners

- VWAP
- OPGT
- MOHLTC; Compliance Officers
- CRA
- ODSP/Social Assistance
- ACE*
- Financial Institutions; Corporate Security offices
- CCAC (still in progress...)*

Local Initiatives

- Train-the-Trainer run on annual basis (includes outside police agencies)
- Attendees provide education to communication centre (dispatch), call centre (intake), and community at large.
- 3rd year law students doing placement for course credit
 - Research (case law, privacy)
 - Development of EAS webpage
 - Survey

Provincial Initiatives

- LEAPS (province-wide); meet on quarterly basis to share investigative strategies, discuss new crime trends, ‘nomadic’ perpetrators....
 - Developed police training video
 - Annual Elder Abuse Conference at OPC
(most recent included Crown Attorneys, OPGT and ONPEA reps)
- ONPEA’s toll free Senior’s Safety Line
1-800-299-1011 (avl. 24/7 in 150 languages)

Police Across Ontario

- OPP; Investigative interviewing tool
- Hamilton Police;
 - Elder Abuse Assessment and Intervention reference guide
 - Theft by Power of Attorney Investigation reference guide
- Waterloo Regional Police;
 - CFS building (“one stop shopping” for victims)
 - Elder Abuse investigator works in tandem with CCAC case manager

Investigative Techniques/Tools

- “Service with Vulnerable Persons Sector” form
- Privacy forms and excerpts shared with other agencies.
- Taking full advantage of the “no statute of limitations” clause
- Creativity and persistence!

Criminal Court Proceedings

- Support from VWAP (Victim Witness Assistance Program)

Testimonial Aids;

- “Support Person”; Sec 486.1 (1) CC
- Testimony Outside Court Room (or Behind Screen): Sec. 486.2(1) CC
- Accused not to cross-examine witness: Sec 486.3(2)

- **Commissioned Evidence: Sec 709-713 CC**

(a) is, by reason of a party to proceedings may apply to appoint a commissioner to take evidence of a witness who

(i) physical disability arising out of illness, or

(a) is, by reason of

(i) physical disability arising out of illness, or

(ii) any other good and sufficient cause,

not likely to be able to attend at the time the trial is held;

or

(b) is out of Canada

Approaches

- De-mystify the police role
- Educate-no 'surprises' (know what to expect)
- ****Talk to the senior****- empower by letting the victim know they have choices and supports available to them.
- More creativity and persistence! (this is EVERYONE's job)

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